

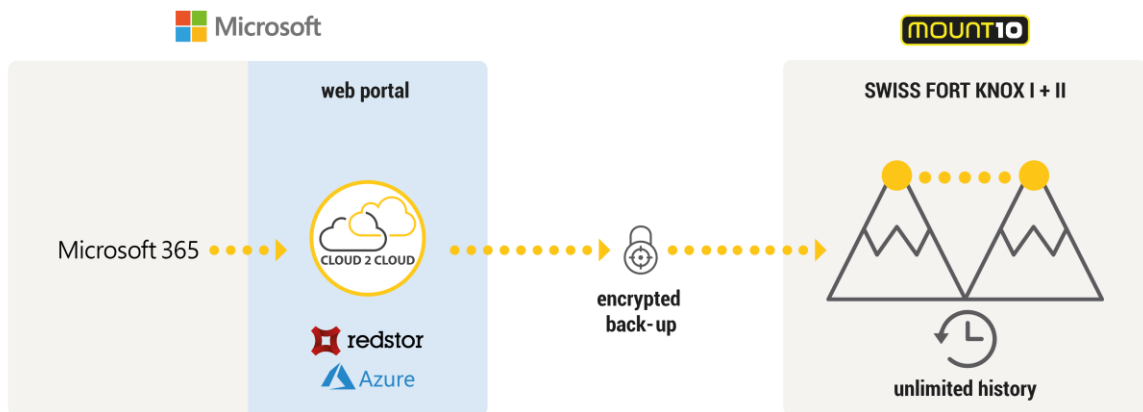


Microsoft 365

Setup, Backup & Restore

How CLOUD 2 CLOUD works

As part of the CLOUD 2 CLOUD (C2C) solution, there is a web portal in Microsoft's Azure Cloud. The C2C web portal is operated by our long-standing partner and software manufacturer Redstor. This platform ensures the connection between Microsoft 365 and MOUNT10.



How the data is backed up

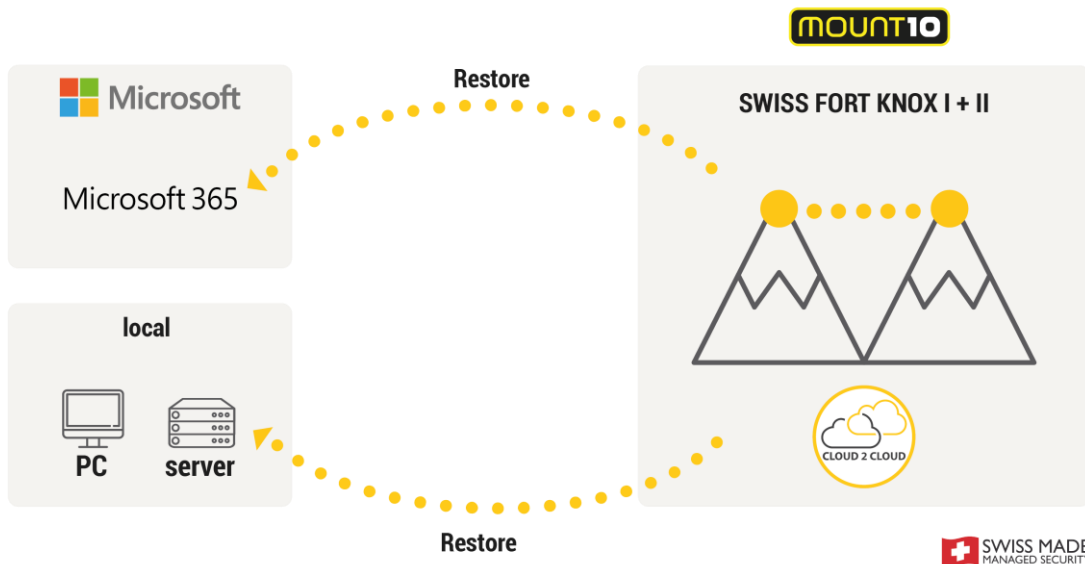
1. The customer will receive login details for the C2C web portal from MOUNT10
2. The customer uses this to log into the C2C web portal via their browser
3. Via the "Set backup" menu, the product to be backed up (OneDrive, SharePoint, Exchange or Teams) is defined together with the backup interval
4. Entering Microsoft 365 administrator user data on the Microsoft 365 web portal (Forwarding from C2C web portal to Microsoft 365)
 - ➔ In Microsoft 365, a backup user with global administration rights must be created (alternatively, an existing administrator account can be used)
5. The connection between Microsoft 365 and MOUNT10 is now guaranteed and the data is protected



Microsoft 365

How the data can be restored

The backed-up data can be restored in the C2C web portal either directly to Microsoft 365 or locally. Thanks to these two options, the customer has flexibility in restoring the data and can cover all scenarios.



Which Microsoft 365 editions can be secured with CLOUD 2 CLOUD

Microsoft 365 Business

- Business Basic
- Business Standard
- Business Premium

Office 365 Enterprise

- Apps for Enterprise
- E1
- E3
- E5

Exchange Online

- Exchange Online Plan 1

Scope of functions

OneDrive

- Entire OneDrive Content
- Single Item Restore

SharePoint

- Sharepoint pages with content
- Subsites
- Site collections
- Single Item Restore

Exchange

- E-Mails
- Contacts
- Calendar
- Single Item Restore

Teams

- Channels *
- Channel conversations
- Channel files
- Personal files

* Channel structures can currently not be restored

